

FARES & PASSES

Fixed Route Service

RMTD offers fixed route service in some of its communities. Visit ridesmtd.com for more information regarding fixed route service and how to track buses real-time. Download **Rides MTD GO** to track and view our fixed routes on your mobile device.

Passenger Items

Passengers are responsible for getting their packages from the vehicle to their home or building. Passengers are allowed to carry on only as many bags and items they can safely carry onto the vehicle in a single trip. Items must not be stored in the aisle of the vehicle and cannot block any windows.

Demand Response Service

RMTD provides door-to-door access across its service area. Download **Book It by Rides MTD** to schedule door-to-door requests or contact your local Operation Center to learn more.

Companions/Personal Care Attendants

One personal care attendant or companion is eligible to travel with an eligible rider at no charge.

Seat Belt

It is the policy of RMTD that all passengers sitting in the front seat must wear seat belts when riding a bus equipped with them. RMTD defines the front seat as any seat without a secured vehicle seat directly in front of it. Passengers, including passengers using a mobility device, seated in a front seat of a vehicle equipped with seat belts who do not wish to use the seat belt will be asked to sign a form documenting they do not want to wear a seat belt and understand and assume the risk involved with that decision.

ADA Accessible

Our fleet is designed to provide you with comfortable seating and meet the needs of those with mobility devices. We provide complementary paratransit service. Visit www.ridesmtd.com for more information about our ADA policy.

ADA Policy

ADA Reasonable Modification

Whenever possible, a request for a reasonable modification or accommodation shall be filled/requested in advance by contacting us. Details about eligibility and requesting a reasonable modification may be found in the ADA policy on the RMTD website at ridesmtd.com or you may contact your operation center for details and assistance.

Bus Fare Options

CASH FARE-DEMAND RESPONSE

Adults (Ages 11+): \$2.50
(one-way in-county)

Adults (Ages 11+): \$5.00
(one-way out-of-county)

Seniors (over 60) / Persons with Disabilities / Children (Ages 6-10) \$1.25
(one-way in-county)

Seniors (over 60) / Persons with Disabilities / Children (Ages 6-10) \$2.50
(one-way out-of-county)

Children (Ages 0-5): Free
Must be accompanied by an adult.

CASH FARE-FIXED ROUTE

Benefit Access Program Passes Accepted

Adults (Ages 11+): \$1.00 per county

Seniors (over 60) / Persons with Disabilities / Children (Ages 6-10) 50¢ (one-way in-county)

Children (Ages 0-5): Free
Must be accompanied by an adult.

Transit Pass Options

Transit Passes are the best value for passengers making two or more round-trips with multiple stops.

LOCAL TRANSIT PASSES

30 Day Pass

Persons with Disabilities and/or Over 60: **\$17.50**; Under 60: **\$35.00**

180 Day Pass

Persons with Disabilities and/or Over 60: **\$70.00**; Under 60: **\$140.00**

365 Day Pass

Persons with Disabilities and/or Over 60: **\$137.50**; Under 60: **\$275.00**

Seniors and persons with disability passes through local senior centers accepted, with the exception of Medicaid eligible appointments.

Passes are billing of last resort

AGENCY CONTRACTS

Agencies are not eligible for discounted fares and passes.

INTERCITY ACCESS

RMTD provides access to Champaign, Evansville, Mt. Vernon and Terre Haute, IN.

Phone: 618-253-8761

ext: 500310

**Mail: RMTD, COO,
ADA Compliance,**

**1304 Frank Leberman Drive,
Harrisburg, IL 62946**

Email: coo@ridesmtd.com

RMTD is sensitive to the civil rights of individuals

RMTD Title VI Protection Notice to the Public

Rides Mass Transit District hereby gives public notice of its policy to uphold and assure full compliance with Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, and all related statutes. Title VI and related statutes prohibiting discrimination in Federally-assisted programs require that no person in the United States of America shall on the grounds of race, color, or national origin be excluded from the participation in, be denied the benefits of, or be otherwise subjected to, discrimination under any program or activity receiving Federal financial assistance.

Any person who believes they have been aggrieved by an unlawful discretionary practice regarding RMTD's programs has the right to file a formal complaint. Any such complaint must be in writing and submitted to the RMTD Title VI Coordinator within one hundred eighty, (180) days following the date of the alleged occurrence.

For more information regarding civil rights complaints, oplease contact:

**Rides Mass Transit District
1304 Frank Leberman Drive
Harrisburg, IL 62946
(618) 253-8761**

Non-Emergency Medical Appointments

RMTD accepts Medicaid and managed care organizations when scheduling transportation to medical appointments. Contact your local operation center at 844-220-1243 or 844-718-1882 for more information. See map on back page.

Contact your local Operation Center or visit www.ridesmtd.com for an expanded Rider Handbook.

Senior Citizens

Any seniors over the age of 60 may qualify for a RMTD pass at their local senior center. These passes do not expire once received and allow you access to existing route times and service areas. Seniors who have Medicaid may also qualify for transportation at no cost to have access to medical appointments. For more information, contact your local senior center.

Call (618) 253-8761 for Spanish, Large Print, and Braille versions.

**A MOBILITY SPECIALIST
WILL ASSIST YOU WITH ANY
TRANSPORTATION NEED
BY CONTACTING THE
APPROPRIATE NUMBER
BELOW.**

844-718-1882

**Clark, Crawford, Cumberland,
Edgar, Jasper, Lawrence,
Richland, Wabash,
Wayne & White**

844-220-1243

**Saline, Gallatin, Hamilton,
Hardin Pope & Williamson**



TTY Users: Dial 1-800-526-0844
Current routing and fare information
can be obtained by calling your local
Operation Center or on our website:

WWW.RIDESMTD.COM



Rides Mass Transit District is a federally funded public transportation system. Service is available to anyone needing transportation. RMTD provides door-to-door and fixed-route service. The fleet consists of lift-equipped and ramped vehicles making the system fully accessible.

How To Use RMTD

RMTD will have dispatchers and mobility specialists available to take reservation requests Monday - Saturday from 8 am - 4 pm. Same-day, door-to-door service requests will not be available.

