



RMTD is sensitive to the civil rights of individuals

**RMTD Title VI Protection
Notice to the Public**

Rides Mass Transit District hereby gives public notice of its policy to uphold and assure full compliance with Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, and all related statutes. Title VI and related statutes prohibiting discrimination in Federally-assisted programs require that no person in the United States of America shall on the grounds of race, color, or national origin, sex, age, or disability be excluded from the participation in, be denied the benefits of, or be otherwise subjected to, discrimination under any program or activity receiving Federal financial assistance.

Any person who believes they have been aggrieved by an unlawful discretionary practice regarding RMTD's programs has the right to file a formal complaint. Any such complaint must be in writing and submitted to the RMTD Title VI Coordinator within one hundred eighty, (180) days following the date of the alleged occurrence.

For more information regarding civil rights complaints, please contact:

**Rides Mass Transit District
30 Veterans Drive
Harrisburg, IL 62946
(618) 253-8761**

INTER-CITY ACCESS

We provide access to St. Louis, Springfield, Champaign, Danville, Evansville, Ind., and Paducah, Ky.

**NON-EMERGENCY MEDICAL
APPOINTMENTS**

RMTD accepts Medicaid and managed care providers when scheduling your transportation needs to medical appointments. Contact your local operation center at 844-220-1243 or 844-718-1882 for more information.

SENIOR CITIZENS

Any seniors over the age of 60 may qualify for a free RMTD pass at their local senior center. These passes do not expire once received and allow you access to our existing routes. For more information, contact your local senior center.

FARES & PASSES

FIXED ROUTE SERVICE

We offer fixed route service in Carbondale and you may easily track our buses in real time. TransLoc Rider is a free application that conveniently offers you real time tracking, estimated arrival times and can even send you alert notifications. For any questions or concerns, you can give us your feedback by downloading this application.

STOP ANNOUNCEMENTS

Drivers will announce transfer stops, major intersections, destination points, arrival locations and other intervals along the route.

**COMPANIONS/PERSONAL CARE
ATTENDANTS**

One personal care attendant or companion is eligible to travel with an eligible rider at no charge.

SEAT BELT

It is the policy of RMTD that passengers sitting in the front seat should wear the seat belt. Passengers, including a person using a mobility device, seated in a front seat who do not want to use the seat belt, will be asked to sign a form documenting that they do not want to wear the seat belt.

ADA POLICY

ADA ACCESSIBLE

Our fleet is designed to provide you with comfortable seating and meet the needs of those with mobility devices. We provide complementary paratransit service. Visit www.ridesmtd.com for more information about our ADA policy.

ADA REASONABLE MODIFICATION

Whenever possible, a request for a reasonable modification or accommodation shall be filed/requested in advance by contacting us.

Phone: 618-253-8761, ext: 500310

**Mail: RMTD, COO, ADA Compliance,
30 Veterans Dr., Harrisburg, IL 62946**

Email: coo@ridesmtd.com

Details about eligibility and requesting a reasonable modification may be found in the ADA policy on the RMTD website at ridesmtd.com or you may contact your operation center for details and assistance.

Contact your local Operation Center or visit
www.ridesmtd.com
for an expanded Rider Handbook.



BUS FARE OPTIONS

CASH FARE OPTIONS

Cash fares are usually paid by the infrequent rider.

In-County One-Way Cash Fares.

Adult (Ages 11+): \$2.00

Children (Ages 6-10) and **Persons with a disability and/or over the age of 60**: \$1.00

Children (Ages 0-5): Free, *Must be accompanied by an adult.*

CASH FARE-FIXED ROUTE

Adults (Ages 11+): \$1.00

Children (Ages 6-10) and **Persons with Disabilities and/or Over 60**: \$.50

Children (Ages 0-5): Free, *Must be accompanied by an adult.*

TRANSIT PASS OPTIONS

Transit Passes are the best value for passengers making two or more round-trips with multiple stops.

LOCAL TRANSIT PASSES

Unlimited trips on existing in-county routes only
30 Day Basic Pass

Persons with Disabilities and/or Over 60: \$15.00

Under 60: \$30.00

180 Day Basic Pass

Persons with Disabilities and/or Over 60: \$60.00

Under 60: \$120.00

365 Day Basic Pass

Persons with Disabilities and/or Over 60: \$115.00

Under 60: \$230.00

INTER-CITY TRANSIT PASS

Unlimited trips on existing in-county and inter-city routes: St. Louis, Springfield, Champaign, Danville, Evansville, Ind., and Paducah, Ky.

30 Day Basic Pass

Persons with Disabilities and/or Over 60: \$25.00

Under 60: \$50.00

For inter-city cash fares, please contact your local RMTD Operation Center at 844-220-1243 or 844718-1882

Passes are billing of last resort

AGENCY CONTRACTS

Agencies are not eligible for discounted fares and passes.

**A MOBILITY SPECIALIST
WILL ASSIST YOU WITH ANY
TRANSPORTATION NEED BY
CONTACTING THE APPROPRIATE
NUMBER BELOW.**



TTY Users: Dial 1-800-526-0844
Current routing and fare information
can be obtained by calling your local
Operation Center or on our website:
WWW.RIDESMTD.COM



Rides Mass Transit District is a federally funded PUBLIC transportation system. Service is available to ANYONE needing transportation. RMTD provides door-to-door route service. The fleet consists of lift equipped and ramped vehicles making the system fully accessible.

How To Use RMTD...

It's as easy as 1, 2, 3!

- 1.) Call your local county Operation Center.
- 2.) State your transportation need:
 - A.) where you need to be picked up
 - B.) where you need to go
 - C.) what time you need to be picked up
 - D.) If you need a return trip
- 3.) Staff will schedule your trip for you.

Advance Reservations

Twenty four hour advance reservations are suggested, especially for rural areas where services are less frequent.

A minimum of (1) one hour prior to scheduled departure is required for all services. Service is on a space available basis. If your trip is sponsored by a human service agency, their prior approval and reservation requirements would apply.

Service animals may accompany a person with disabilities passenger on-board.

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30 Veterans Drive Harrisburg, IL 62946
(618) 253-8761

Call the above number for Spanish, Large Print,
and Braille versions.